Adding SecureKi's PAM provided a leading telecommunications provider to improve its operational efficiency and secure its privileged accounts.

> Working at a fast-paced company meant we needed a solution that would allow us to maintain that pace. Having SecureKi not only saves our time and cost but also allows us to focus on what matters most: improving our product and putting our customers' needs first.

Senior Executive at a leading telecommunications provider in Malaysia

The Company

A leading telecommunications provider, listed on a prominent Southeast Asian stock exchange since 2001, specializes in fixed-line services that empower businesses and homes through innovative technology and highly skilled personnel.

The Challenges

As a widely utilized telecommunications entity, serving both corporate and individual needs, the company enables millions to connect across the nation. The complexity of managing privileged access over thousands of network devices, with multiple teams involved, necessitated a Privileged Access Management (PAM) solution.

The objective was to streamline thousands of daily SSH sessions, enhancing user experience without compromising security. A senior network executive mentioned, "Our goal was to find a PAM solution that was user-friendly for both administrators and end-users, and that reinforced our Single Sign-On (SSO) security."

The Solution

The company selected SecureKi PAM with SSO due to its smooth integration with a wide array of applications and straightforward access to all network devices. The inclusion of Multi-Factor Authentication (MFA) within SecureKi's SSO was crucial to thwart unauthorized access attempts.

The senior network executive also highlighted the importance of deployment simplicity, operational efficiency, and the reduction of complexity as key factors in their decision-making process. SecureKi PAM's automation, such as customized reporting and a multi-tiered workflow with email approvals, was recognized for its role in removing administrative burdens.

"Operating in a dynamic environment requires solutions that keep pace with our rapid growth. SecureKi not only streamlines our operations but also helps us focus on enhancing our offerings and prioritizing customer satisfaction," the executive shared.