



The Company

A leading finance and insurance company with a widespread presence across Malaysia. The company provides a range of financial services and insurance products through its numerous branches nationwide.

Enhancing SAP Access Management for a Leading Finance and Insurance Company in Malaysia

“Having SecureKi's PAM solution was a pivotal change. The centralized management and real-time monitoring capabilities have given us the visibility we need and have significantly improved our compliance processes

Head of IT Department at a leading finance & insurance company

The Challenges

There were many challenges for the company in efficiently managing and monitoring access to its SAP system across multiple branches. The decentralized access management led to inconsistencies and difficulties in tracking user activities, making it hard to ensure compliance and identify potential security threats. This lack of centralized oversight created operational inefficiencies and heightened the risk of unauthorized access and data breaches. To recap the issues identified:

- **Decentralized Access Management:** With users spread across various branches, access management was fragmented. Each branch handled access independently, leading to inconsistencies in access control policies and procedures.
- **Difficulty in Tracking User Activities:** The decentralized nature of access management made it difficult to track user activities comprehensively. This lack of visibility into who was accessing the SAP system and what changes were being made created a significant security risk.
- **Compliance Issues:** Regulatory compliance requires detailed audit logs and real-time monitoring of user activities. The company struggled to meet these requirements due to the disjointed approach to access management, making it challenging to generate accurate and timely audit reports.
- **Operational Inefficiencies:** The IT team spent considerable time and resources managing access manually and resolving issues that arose from inconsistent access control. This inefficiency diverted attention from other critical IT functions and slowed down overall operations.
- **Increased Risk of Unauthorized Access:** Without a centralized system to enforce uniform access controls, there was a heightened risk of unauthorized access and potential data breaches. The lack of real-time monitoring further exacerbated this risk, as suspicious activities could go undetected.

The Solution

To overcome these challenges, the company turned to SecureKi's Privileged Access Management (PAM) solution. This solution centralized the management of SAP access, allowing for streamlined control and comprehensive monitoring of user activities across all branches. SecureKi's PAM provided real-time insights, detailed audit logs, and enhanced security measures to ensure that only authorized personnel could access the system.

The Benefits

The company's adoption of SecureKi's PAM solution brought multiple advantages. Security was significantly enhanced through centralized access control, reducing the risk of unauthorized access and data breaches.

The company's ability to generate detailed audit logs and perform real-time monitoring helped it meet stringent regulatory requirements, improving overall compliance.

Operational efficiency saw a notable boost as the streamlined management of access across branches reduced the administrative burden on IT staff.

Furthermore, the company achieved greater visibility into user activities, allowing for quick identification and resolution of security issues.

Revolutionizing SAP Access Management in the Finance and Insurance Sector

By integrating SecureKi's PAM solution, the finance and insurance company successfully addressed its decentralized access management issues, achieving enhanced security, compliance, and operational efficiency. The solution provided the necessary tools for comprehensive oversight and streamlined control of SAP access across all branches.

